Blue Cross Medicare Advantage (PPO)℠

You're covered from coast to coast

With the Blue Cross National Network of providers, you can get the care you need across the country and pay nothing extra.

MRK_ALL_NATNETWORK16NR

101416.0316

At home or on the road you're in-network, nationwide

Members of Blue Cross Medicare Advantage (PPO)℠ can enjoy the same in-network benefits and low costs at home and away. You can travel with confidence.

- You'll have the highest level of coverage for any in-network Medicare-participating provider anywhere in the country, after a small copayment or coinsurance.
- If you live in a non-network area, you'll have coverage for non-network Medicare providers at the in-network level. Non-network providers must:
  - Agree to treat you (providers are not required to)
  - Accept Medicare reimbursement
  - Be willing to bill your Blue Cross Medicare Advantage PPO plan directly

Find a provider easily, wherever you are

Whether you're a snowbird or working through your bucket list, if your primary residence is in a network area, your in-network benefits are available from providers in the counties listed inside this brochure.

If you do not live in a network service area and need help finding a Medicare participating provider, use the online Provider Finder or call the number listed on your member ID card. Remember, the Medicare PPO plan network may be different from a commercial plan PPO network.

PROVIDER FINDER

Illinois
www.bcbsil.com/medicare/mapd_provider.html

Montana
www.bcbsmt.com/medicare/mapd_provider.html

New Mexico
www.bcbsnm.com/medicare/mapd_provider.html

Oklahoma
www.bcbsok.com/medicare/mapd_provider.html

Texas
www.bcbstx.com/medicare/mapd_provider.html

CALL

If you are already a Blue Cross Medicare Advantage PPO member, call Customer Service at the number listed on the back of your member ID card. (TTY/TDD users should call 711). We are open between 8:00 a.m. and 8:00 p.m., local time, 7 days a week. If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

If you are thinking about becoming a member, you can find nationwide providers by calling the phone number listed on your enrollment materials.

Blue Cross and Blue Shield (BCBSA) Medicare Advantage PPO Network-Sharing States and Counties

The following states and Puerto Rico include participating BCBSA Medicare Advantage PPO providers in all counties:

Alabama	Indiana	New Jersey	Puerto Rico
California	Kentucky	New York	South Carolina
Connecticut	Maine	Ohio	Tennessee
Hawaii	Michigan	Pennsylvania	West Virginia

BCBSA Medicare Advantage PPO providers are available in the following counties:

ALABAMA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

ARKANSAS

Craighead	Greene	Poinsett
Cross	Lawrence	

CALIFORNIA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

COLORADO

Adams	Denver	Fremont
Araphahoe	Douglas	Jefferson
Broomfield	El Paso	Pueblo

CONNECTICUT

Participating BCBSA Medicare Advantage PPO Providers available in all counties

FLORIDA

Alachua	Hendry	Osceola
Bay	Hernando	Palm Beach
Bradford	Highlands	Pasco
Broward	Hillsborough	Pinellas
Charlotte	Indian River	Polk
Citrus	Jackson	Saint Johns
Clay	Lake	Santa Rosa
Collier	Lee	Sarasota
Columbia	Leon	Seminole
Desoto	Levy	St. Lucie
Duval	Manatee	Sumter
Escambia	Marion	Suwannee
Flager	Martin	Volusia
Franklin	Miami-Dade	Walton
Gulf	Okaloosa	
Hardee	Orange	

GEORGIA

Appling	Burke	Cook
Atkinson	Butts	Crawford
Bacon	Calhoun	Crisp
Baker	Candler	Dade
Baldwin	Catoosa	Dawson
Banks	Chatham	Dekalb
Barrow	Chattahoochee	Dodge
Bartow	Chattooga	Dooly
Ben Hil	Cherokee	Douglas
Berrien	Clayton	Early
Bibb	Clinch	Echols
Bleckley	Cobb	Effingham
Brantley	Coffee	Emanuel
Brooks	Colquit	Evans
Bryan	Columbia	Fannin

GEORGIA (continued)

Fayette
Forsyth
Fulton
Gilmer
Glascock
Greene
Gwinnett
Hancock
Haralson
Harris
Houston
Irwin
Jasper
Jeff Davis
Jefferson
Jenkins
Johnson
Jones
Lamar
Lanier
Laurens
Lee
Liberty
Long
Lumpkin
Macon
Madison
Marion
Mcduffie
Mcintosh
Meriwether
Miller
Mitchell
Monroe
Montgomery
Morgan
Murray
Muscogee
Newton
Oconee
Oglethorpe
Paulding
Peach
Pickens
Pierce
Pike
Polk
Pulaski
Putnam
Quitman
Randolph
Richmond
Rockdale
Schley
Spalding
Stewart
Sumter
Talbot
Taliaferro
Tattnall
Taylor
Telfair
Terrell
Thomas
Tift
Toombs
Treutlen
Turner
Twiggs
Union
Upson
Walker
Walton
Ware
Warren
Washington
Wayne
Webster
Wheeler
White
Wilcox
Wilkes
Wilkinson

HAWAII

Participating BCBSA Medicare Advantage PPO Providers available in all counties

IDAHO

Ada
Adams
Bannock
Bear Lake
Benewah
Bingham

IDAHO (continued)

Blaine
Boise
Bonner
Bonneville
Boundary
Butte
Camas
Canyon
Caribou
Cassia
Clark
Clearwater
Custer
Elmore
Fremont
Gem
Gooding
Idaho
Jefferson
Jerome
Kootenai
Latah
Lewis
Lincoln
Madison
Minidoka
Nez Perce
Oneida
Owyhee
Payette
Power
Shoshone
Teton
Twin Falls
Valley
Washington

ILLINOIS

Cook
Dupage
Kane
Will

INDIANA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

KENTUCKY

Participating BCBSA Medicare Advantage PPO Providers available in all counties

MAINE

Participating BCBSA Medicare Advantage PPO Providers available in all counties

MASSACHUSETTS

Barnstable
Bristol
Essex
Franklin
Hampden
Hampshire
Middlesex
Norfolk
Plymouth
Suffolk
Worcester

MICHIGAN

Participating BCBSA Medicare Advantage PPO Providers available in all counties

MISSOURI

Barry
Barton
Cedar
Christian
Dade
Dallas
Douglas
Greene
Jasper
Lawrence
Lincoln
McDonald
Newton
Ozark
Polk
Saint Charles
Saint Louis
Saint Louis City
Stone
Taney
Warren
Webster
Wright

MONTANA

Beaverhead
Big Horn
Blaine
Broadwater
Carbon
Cascade
Chouteau
Deer Lodge
Fergus
Flathead
Gallatin
Glacier
Golden Valley
Granite
Hill
Jefferson
Judith Basin
Lake
Lewis And Clark
Liberty
Lincoln
Madison
Meagher
Mineral
Missoula
Musselshell
Park
Pondera
Powell
Ravalli
Sanders
Silver Bow
Stillwater
Sweet Grass
Teton
Toole
Treasure
Wheatland
Yellowstone

NEVADA

Clark
Washoe

NEW HAMPSHIRE

Belknap
Carroll
Cheshire
Coos
Grafton
Hillsborough
Merrimack
Rockingham
Strafford
Sullivan

NEW JERSEY

Participating BCBSA Medicare Advantage PPO Providers available in all counties

NEW MEXICO

Bernalillo
Cibola
Guadalupe
Los Alamos
Mora
Rio Arriba
San Miguel
Sandoval
Santa Fe
Socorro
Torrance
Valencia

NEW YORK

Participating BCBSA Medicare Advantage PPO Providers available in all counties

NORTH CAROLINA

Alamance
Alexander
Alleghany
Anson
Ashe
Avery
Beaufort
Bertie
Bladen
Brunswick
Buncombe
Cabarrus
Caldwell
Carteret
Caswell
Catawba
Chatham
Chowan
Cleveland
Columbus
Cumberland
Davidson
Davie
Duplin
Durham
Edgecombe
Forsyth
Franklin
Gaston
Gates
Granville
Greene
Guilford
Halifax
Harnett
Haywood
Henderson
Hertford
Hoke
Hyde
Iredell
Johnston
Jones
Lee
Lincoln
Madison
Martin
McDowell
Mecklenburg
Mitchell
Montgomery
Nash
New Hanover
Northampton
Onslow
Orange
Pamlico
Pender
Perquimans
Person
Pitt
Polk
Randolph
Richmond
Robeson
Rockingham

NORTH CAROLINA (continued)

Rowan
Sampson
Scotland
Stanly
Stokes
Surry
Transylvania
Tyrrell
Union
Vance
Wake
Warren
Washington
Watauga
Wayne
Wilkes
Wilson
Yadkin
Yancey

OHIO

Participating BCBSA Medicare Advantage PPO Providers available in all counties

OKLAHOMA

Canadian
Cleveland
Comanche
Creek
Garfield
Grady
Lincoln
Logan
Mayes
Mcclain
Muskogee
Oklahoma
Okmulgee
Payne
Pottawatomie
Rogers
Tulsa

OREGON

Benton
Clackamas
Clatsop
Columbia
Coos
Curry
Douglas
Hood River
Jackson
Josephine
Lane
Lincoln
Linn
Marion
Multnomah
Polk
Tillamook
Wasco
Washington
Yamhill

PENNSYLVANIA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

PUERTO RICO

Participating BCBSA Medicare Advantage PPO Providers available in all counties

SOUTH CAROLINA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

TENNESSEE

Participating BCBSA Medicare Advantage PPO Providers available in all counties

TEXAS

Bastrop
Bexar
Burnet
Caldwell
Chambers
Collin
Dallas
Denton
Fayette
Fort Bend
Hardin
Harris
Hays
Jefferson
Lee
Liberty
Montgomery
Tarrant
Travis
Williamson

UTAH

Davis
Salt Lake
Utah
Weber

VIRGINIA

Accomack
Albemarle
Alexandria City
Alleghany
Amelia
Amherst
Appomattox
Arlington
Augusta
Bath
Bedford City
Bedford
Bland
Botetourt
Bristol
Brunswick
Buchanan
Buckingham

VIRGINIA (continued)

Buena Vista City
Campbell
Caroline
Carroll
Charles City
Charlotte
Charlottesville City
Chesapeake City
Chesterfield
Clarke
Colonial Heights City
Covington City
Craig
Culpeper
Cumberland
Danville City
Dickenson
Dinwiddie
Emporia
Essex
Fairfax City
Fairfax
Falls Church City
Fauquier
Floyd
Fluvanna
Franklin City
Franklin
Frederick
Fredericksburg City
Galax City
Giles
Gloucester
Goochland
Grayson
Greene
Greensville
Halifax
Hampton City
Hanover
Harrisonburg City
Henrico
Henry
Highland
Hopewell City
Isle Of Wight
James City
King and Queen
King George
King William
Lancaster
Lee
Lexington City
Loudoun
Louisa
Lunenburg
Lynchburg City
Madison
Martinsville City
Manassas City
Manassas Park City
Mathews
Mecklenburg
Middlesex
Montgomery
Nelson
New Kent
Newport News City
Norfolk City
Northampton
Northumberland
Norton City
Nottoway
Orange
Page
Patrick
Petersburg City
Pittsylvania
Portsmouth City
Poquoson City
Powhatan
Prince Edward
Prince George
Prince William
Pulaski
Radford
Rappahannock
Richmond
Richmond City
Roanoke
Roanoke City
Rockbridge
Rockingham
Russell
Salem
Scott
Shenandoah
Smyth
Southampton
Spotsylvania
Stafford
Staunton City
Suffolk City
Surry
Sussex
Tazewell
Virginia Beach City
Warren
Washington
Waynesboro City
Westmoreland
Williamsburg City
Winchester City
Wise
Wythe
York

PULL OUT FOR MAP

WASHINGTON

Asotin	Kitsap	Snohomish
Clallam	Klickitat	Thurston
Clark	Lewis	Wahkiakum
Columbia	Pierce	Walla Walla
Cowlitz	San Juan	Whatcom
Island	Skagit	Yakima
King	Skamania	

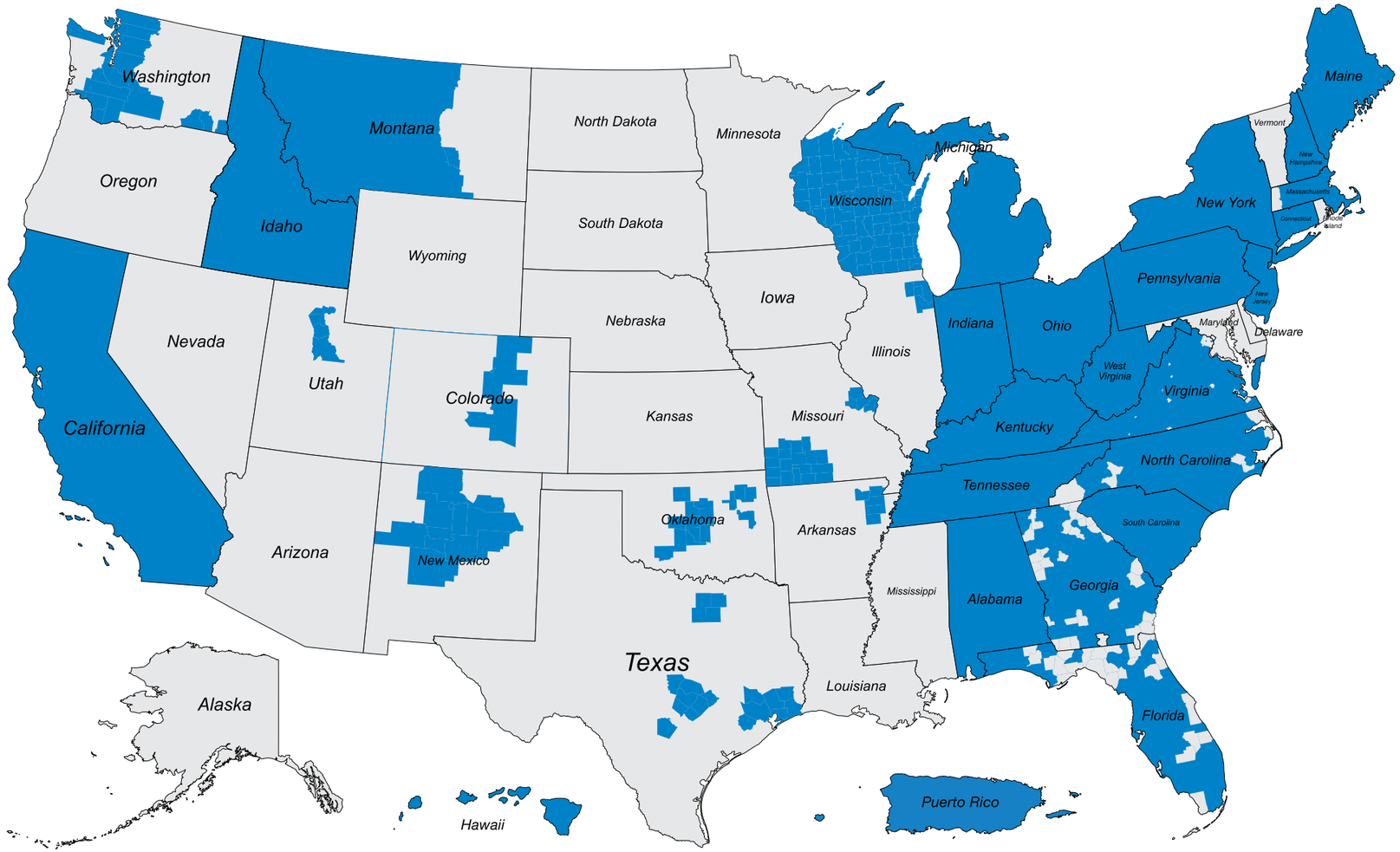
WEST VIRGINIA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

WISCONSIN

Adams	Iowa	Polk
Ashland	Iron	Portage
Barron	Jackson	Price
Bayfield	Jefferson	Racine
Brown	Juneau	Richland
Buffalo	Kenosha	Rock
Burnett	Kewaunee	Rusk
Calumet	La Crosse	Saint Croix
Chippewa	Lafayette	Sauk
Clark	Langlade	Sawyer
Columbia	Lincoln	Shawano
Crawford	Manitowoc	Sheboygan
Dane	Marathon	Taylor
Dodge	Marinette	Trempealeau
Door	Marquette	Vernon
Douglas	Menominee	Vilas
Dunn	Milwaukee	Walworth
Eau Claire	Monroe	Washburn
Florence	Oconto	Washington
Fond Du Lac	Oneida	Waukesha
Forest	Outagamie	Waupaca
Grant	Ozaukee	Waushara
Green	Pepin	Winnebago
Green Lake	Pierce	Wood

2016 Medicare Advantage PPO Network-Sharing States and Counties



Participating States and Counties

Backed by the brand you trust

You chose the nation's largest member-owned health plan because you trust its quality, strength and stability. We honor that trust by staying committed to your health every day, everywhere.

Access in-network benefits from coast to coast

With the Blue Cross National Network of providers, you can get the care you need across the country and pay nothing extra.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or co-payments/co-insurance may change on January 1 of each year.

This information is available for free in other languages. Please call our Customer Service number at 1-877-299-1008. (TTY/TDD users should call 711). We are open between 8:00 a.m. and 8:00 p.m., local time, 7 days a week. If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

Esta información está disponible en otros idiomas de forma gratuita. Comuníquese a nuestro número de Servicio al Cliente llamando al 1-877-299-1008. (Los usuarios de TTY/TDD deberán llamar al 711). Nuestro horario es de 8 a.m. a 8 p.m., hora local, los 7 días de la semana. Si usted llama del 15 de febrero al 30 de septiembre, durante los fines de semana y feriados, se usarán tecnologías alternas (por ejemplo, correo de voz).

Blue Cross Medicare Advantage PPO members may visit any participating Blue Cross and/or Blue Shield Medicare Advantage PPO provider in the United States, and pay network cost sharing. Blue Cross and/or Blue Shield Medicare PPO providers are available in the following 35 states and Puerto Rico: Alabama, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Kentucky, Maine, Massachusetts, Michigan, Missouri, Montana, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, Puerto Rico, South Carolina, Tennessee, Texas, Utah, Virginia, Washington, West Virginia and Wisconsin. For some of the states listed, MA PPO networks are only available in portions of the state.

Blue Cross Medicare Advantage PPO members may see any Blue Cross and/or Blue Shield Medicare Advantage PPO contracted doctor or hospital outside the Blue Cross Medicare Advantage PPO service area in the above 35 states and Puerto Rico and receive coverage at the highest level of benefits. If you receive routine care from non-participating providers in the above 35 states and Puerto Rico, you will receive a lower level of benefits, which will result in higher out-of-pocket costs. In locations where participating Blue Cross and/or Blue Shield Medicare Advantage PPO providers are not available, members may visit any Medicare-eligible provider and receive coverage at the highest level of benefits. Emergency and urgently needed care is always covered at the higher, network level.

Blue Cross Medicare Advantage (PPO)℠

PPO plans in Illinois, Montana, New Mexico, and Oklahoma are provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC). Blue Cross Medicare Advantage PPO plans in Texas are provided by HCSC Insurance Services Company (HISC). HCSC and HISC are Independent Licensees of the Blue Cross and Blue Shield Association. HCSC and HISC are Medicare Advantage organizations with a Medicare contract. Enrollment in Blue Cross Medicare Advantage plans depends on contract renewal.